



2024 ¡Lánzate!/Take Off! Higher Education Travel Award Program

Frequently Asked Questions

Are high school students able to apply?

No, students must be enrolled in a college/university at time of application. ¡Lánzate! Official Rules and Guidelines require an Enrollment Verification Form for you and your college/ university to complete and submit with your application.

Are graduate students able to apply?

Yes, graduate students are eligible to apply if they meet all the eligibility criteria. ¡Lánzate! /Take Off! Official Rules and Guidelines require an Enrollment Verification Form for you and your college/ university to complete and submit with your application.

Is this program ONLY for Hispanic students?

Yes, student must identify direct or parental ties to a specific country to determine Hispanic origin.

Do you have to be a legal U.S. resident?

Yes, per ¡Lánzate! /Take Off! Official Rules and Guidelines, you must be a legal U.S. resident & have a valid government issued photo ID for air travel. If selected for the award, students will be required to complete and sign an IRS Form W-9 with the student's full social security number. HACU staff will not assess or determine the status of individual applicants via email or over the phone during the application period. Please [click here](#) for a list of legal definitions.

I am transferring schools, can I apply?

Yes, currently enrolled students who are transferring next school year may apply. ¡Lánzate! /Take Off! Official Rules and Guidelines require an Enrollment Verification Form from your current college/ university. You may indicate in your essay that you will use the e-passes while enrolled at your new institution.

I am continuing my higher education studies next year, but I am currently not enrolled in school. Can I still apply?

No, students that are not currently enrolled in college/university, or taking a "gap year," at the time of application are not eligible to apply.

My hometown or college/university is outside of the continental United States. Can I still apply?

No, hometown locations must be within the continental 50 United States and the college/university the student is enrolled in must be within the continental 50 United States. Per ¡Lánzate! /Take Off! Guidelines: ground transportation, hotel accommodations, and travel expenses are not provided. Recipients are responsible for transportation to and from the designated Southwest Airlines destination.

What if my institution's registrar will not sign HACU's Enrollment Verification Form, but will provide their own version?

Please feel free to submit the documents that your school provides, in lieu of the HACU template form. Enrollment Verification Forms must:

1. **be signed** by the university registrar.
2. **confirm enrollment**, and
3. **confirm GPA**.

Also, you may submit any additional documents (i.e. copy of transcript with GPA) along with your school's enrollment verification form to meet these 3 requirements.

What if my college/university does not issue a GPA or is not on a GPA grading system?

Please make sure to attach a supporting document along with the Enrollment Verification form of your college/university's grading system – i.e. Satisfactory/No Credit system or other.

When will the e-pass(es) be issued?

Selected students will receive an email communication, and the awarded number of flight e-passes from Southwest Airlines by **July 31, 2024**.

How many e-pass(es) will be issued?

Selected students may receive **8 (eight) one-way Southwest Airlines flight e-passes** as determined by the selection committee.

Do e-pass(es) have expiration dates?

Yes, all e-pass(es) have expiration dates. Southwest e-passes will be valid from **August 1, 2024 - August 1, 2025**. Travel must be completed on or before the expiration date. HACU and Southwest Airlines will not reissue e-pass(es) if lost, stolen, or expired. The Southwest flight e-pass is non-refundable, non-transferrable, and is not redeemable for cash or credit.

Do I qualify if I am a dependent of a Southwest Airlines Employee or a dependent of a HACU Employee?

No, you are not eligible for this travel award program.